

Appendix 4 – Status Description

Status	Executive Description
Company in Administration	<i>The debtor company has ceased trading and entered administration. A proof of debt claim has been submitted, and the outcome is currently awaited.</i>
Deceased – Confirmation on PAS	<i>Confirmation of death has been received via PAS. Probate enquiries are pending; however, experience indicates that most overseas patient estates have no recoverable assets.</i>
Deceased – Death Certificate Received	<i>Death has been formally confirmed through receipt of a death certificate. Probate enquiries are pending; however, most overseas patient estates have no recoverable assets.</i>
Deceased – Probate Search Completed	<i>The patient is deceased and probate enquiries have confirmed that there are no estate assets available from which recovery can be made.</i>
Vulnerable Patient	<i>Assessment through the Trust's Vulnerability Pathway has determined that the patient has no means to repay the debt and that continued recovery action may result in significant financial hardship.</i>
ACT – Closed: Collections Activity Exhausted	<i>All reasonable recovery options have been exhausted. The debtor is either untraceable or there are no practical or proportionate means of further recovery. ACT has recommended write-off of the debt.</i>
ACT – Closed: Uneconomical to Enforce	<i>Recovery efforts have been unsuccessful, and the debtor has not engaged with repayment requests. While legal action remains available, the anticipated costs of enforcement are considered disproportionate to the potential recovery</i>